

Technology Borrowing Policy for for New Rochelle Public library patrons

(Chromebooks, iPads and Hotspots)

The New Rochelle Public Library (NRPL) is pleased to offer New Rochelle residents with a NRPL library card, in good standing, the opportunity to borrow Chromebooks and iPads to check out.

Availability:

Adults eighteen and older can check out Chromebooks, iPad **OR** Hotspots

- 1. A patron's library card and photo ID must be provided at check-out.
- 2. Patrons can borrow one device at a time.
- 3. Patrons can not change the device's existing configuration. They cannot delete, or download any software, apps, etc.

Check-out Procedure

A patron borrowing a NRPL Chromebook, iPad **OR** Hotspot must read and agree to the New Rochelle Public Library's Technology Lending Policy and Computer and Internet Use Policy.

- 1. Patrons may place a hold on a Chromebook, iPad or Hotspot for a specific date by using the public catalog. Only one device can be placed on hold at a time.
- 2. Patrons can also check out a device during library hours if one is available.
- 3. Patrons will pick up a device on the day reserved. Patrons will have two days to check out the device before the hold is canceled
- 4. Patrons borrowing a Chromebook, iPad **OR** Hotspot will be required to sign an agreement of understanding.
- 5. Patrons must present a current New Rochelle Public Library card with a photo Identification.
- 6. Staff will ensure that the unit is intact and functional at the time of check out.

Loan Period and Renewals:

- The checkout period for Chromebooks, iPads **OR** Hotspot is three weeks.. Chromebooks and IPADS will be automatically renewed and the checkout period will be six weeks.
- All equipment must be returned on or by the due date to avoid late fees.

Approved: Board of Directors, New Rochelle Public Library

Date: November 9, 2023



Technology Borrowing Policy for for New Rochelle Public library patrons

(Chromebooks, iPads and Hotspots)

Return Procedure:

- 1. NRPL Chromebooks, iPads or Hotspots must be returned in person to the New Rochelle Public Library. They cannot be deposited into the book drop.
- 2. The Chromebook will be restored to factory settings upon return for privacy purposes. The patron is cautioned to save files on his/her flash drive, cloud account, or e-mail them as an attachment.
- 3. iPad users are to sign out of their Apple Id account. Must delete any downloaded apps.

Fines and Liability:

1. The borrower assumes all liability for the cost of repair or replacement in the event of loss, theft, damage, negligence, or misuse.

Replacement Costs:

- Chromebook \$250
- iPad-\$250
- Hotspot-\$50
- Power cord- \$10
- Carrying case-\$10
- 2. An overdue fine of \$5 per day with a maximum fine of \$25.00 will be levied for overdue devices.
- 3. A patron's privilege to check out a device may be suspended if the patron violates library policies.

Troubleshooting Problems & Questions:

- If a patron experiences problems or has questions about the device, they should call the Information Desk at 914-813-3718
- The borrower will be held financially responsible for any damage to a device.
- The New Rochelle Public Library will not assume responsibility for loss of data that may occur due to viruses, software failure, network failure, electrical failure.
- Chromebooks and iPads do not have filtering software and so the library will not be held liable for any inappropriate content viewed or accessed.

Approved: Board of Directors, New Rochelle Public Library

Date: November 9, 2023